

Design Flow Solutions

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Windows 7 Known Issues and Solutions

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The following information describes the known issues with running Design Flow Solutions (DFS) on Windows 7, as well as the solutions to these issues. Future updates to Windows 7 may alter this information. If the following solutions do not work, call ABZ at (800) 747-7401 or email dfs@abzinc.com for assistance.

DFS Version 4, Installation

The release of Windows 7 has had minor effects on the DFS Version 4 installation procedure. While the program remains fully functional on Windows 7, there are a few simple tasks that must be completed in order to install DFS V4.

If you have not yet installed DFS:

Follow these instructions to install DFS and any purchased libraries under Windows 7:

1. Turn off the User Account Control by going to Start, Control Panel, User Accounts and Family Safety, User Accounts, and Change User Account Control Settings. Turn the User Account Control off by sliding the bar to the lowest setting, "Never notify". Restart the computer.
2. Insert the CD and follow the Installation Wizard as with a normal installation.
3. Towards the end of the installation, you will receive a message to "Insert License diskette". Click Cancel, and then click "Cont. W/O Disk".
4. Click Finish to finish up the installation process.
5. The first time you run DFS, a license window will appear saying "To install this version of DFS..." and will display a Temporary License Code. Call ABZ at (800) 747-7401 or email dfs@abzinc.com and provide the Temporary License Code. ABZ will provide an activation code.
6. DFS and the purchased libraries are now properly installed in Windows 7. The User Account Control may be turned back on by repeating Step 1 and selecting the desired setting.

If you have already installed DFS:

If you have already installed DFS with the User Account Control turned on, you may receive an error message saying "The licensing data is incorrect". If this occurs, then uninstall DFS and follow the above instructions to install with the User Account Control turned off.

DFS V4 Licensing Disk

In 64-bit Windows 7, the licensing disk may no longer be used to license a copy of DFS. Follow the above steps to install DFS without the licensing disk.

DFS V3 and Earlier – 64-bit Compatibility

Earlier versions of Design Flow Solutions were developed for use in 16-bit Windows and DOS, and will not operate in newer 64-bit operating systems. However, these earlier programs can still be used on the 64-bit computer through a virtual machine or emulator. The 16-bit Windows Versions can run on Windows XP Mode, downloadable from the Microsoft website (for Professional, Enterprise and Ultimate versions of Windows 7). The 16-bit DOS Versions can run on a DOS emulator, such as DOSBox (www.dosbox.com).

The 16-bit Windows Versions are:

- Design Flow Solutions Version 3
- Version 3 Crane Companion
- Version 2.1 Crane Companion
- Version 2 Crane Companion Windows

The 16-bit DOS Versions are:

- Version 2 Crane Companion DOS
- Version 1 Crane Companion